



Application for Services

**COVER
PAGE**

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

Applicant Name: (print): _____ (LAST) _____ (FIRST) _____ (M.I.) Date of Birth: _____

Daytime Phone Number: _____ Second Phone Number: _____

Business Name: _____

Physical Address: _____

Mailing Address (if different): _____

Your Social Security number: -- Your driver's license number: _____

E-mail address: _____

Do you live in? ☐ Spartanburg County ☐ Cherokee County ☐ Chesnee City limits

Employer: _____ Work number: _____

Where do you bank? _____

If Married, Name of Co-Applicant Spouse: _____

Spouse's employer: _____ Work number: _____

Spouse's Social Security number: -- Your driver's license number: _____

Do you live in? ☐ House ☐ Mobile Home ☐ Apartment Do you: ☐ Own your home ☐ Rent

Name of mortgage holder or landlord: _____

Address: _____ City: _____ State: _____ Zip: _____

Previous address: _____ City: _____ State: _____ Zip: _____

If living with parents or guardian, give their name: _____

Nearest relative, outside of the home: _____

Name: _____ Number: _____ How Related? _____

Street _____ City: _____ State: _____ Zip: _____

AUTHORIZATION FOR SERVICES: (must be completed for service initiation)

I, _____, AUTHORIZE THE SERVICES FOR WHICH I APPLY HEREIN.
(PRINT NAME)

Signature: _____ Date: _____

Phone number where you can be reached: (Day) _____ (Evening) _____

I, _____, AM RESPONSIBLE FOR ALL COSTS FOR SERVICES.
(PRINT NAME)

Signature: _____ Date: _____

FOR OFFICE USE ONLY:

PROCESSED BY: _____ DATE: _____

Paid by: ☐ Check ☐ Cash ☐ Credit Card ☐ Bank Draft Amount Paid : \$ _____

Directions to residence or business: _____

Telephone/Cable Drop Needed? ☐ Yes ☐ No

ACCOUNT #: _____ SERVICE ORDER #: _____

APPOINTMENT INFORMATION:

Phone

Date: _____ Time: _____

DSL: ☐ Yes ☐ No

CATV

Date: _____ Time: _____

Cablenet: ☐ Yes ☐ No



Application for Telephone Service

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

All new service requests are subject to credit check and a deposit. Installation: \$35.50 Residential / \$52.25 Business

New Telephone Number Issued: _____

Have you had telephone service before? ☐ Yes ☐ No

Where: _____ When: _____ Your previous number: _____

Has there been service at this location before? ☐ Yes ☐ No Are jacks needed at the premises? ☐ Yes(how many?) _____ ☐ No

How should your telephone be listed? _____ Do you want your telephone number: ☐ Published ☐ Nonpublished

Do you want inside wire maintenance? (\$1.50/month, Res. & Bus.) ☐ Yes ☐ No (Note: Inside wire maintenance not available in all locations.)

CUSTOM CALLING FEATURES (optional, additional costs apply)

If Calling Features are ordered at the same time as initial phone service, there is no installation charge. After your service is initiated, there is an installation charge of \$13.50 residential/\$15.00 business to add custom Calling Features. Monthly residential/business charges are listed with each Feature. Please check the Features you want to order – if you have questions about Features or available discounts, ask our service rep.

There is no charge for:

☐ 900 Call Block

For the following Features, there is no monthly charge, but a one-time \$7.15 installation charge applies if the Features are ordered after the initial service:

☐ Third Number Block ☐ Collect Block

Bundle Selection	FEATURES	RESIDENTIAL L (USEC)	BUSINESS (USEC)
<input type="checkbox"/>	<input type="checkbox"/> Caller ID	\$6.50 CNA#DR	\$7.00 CNA#DB
<input type="checkbox"/>	<input type="checkbox"/> Caller ID Block (*67)	\$2.00 RCNODE	\$2.50 BCNODE
<input type="checkbox"/>	<input type="checkbox"/> Call Waiting	\$3.00 CWR	\$5.00 CWB
<input type="checkbox"/>	<input type="checkbox"/> Call Waiting Enhanced	\$6.00 CIDCWR	\$8.50 CIDCWB
<input type="checkbox"/>	<input type="checkbox"/> Distinctive Ring/Call Waiting	\$2.25 RDIRCA	\$2.75 BDIRCW
<input type="checkbox"/>	<input type="checkbox"/> Cancel Call Waiting	\$1.50 CCWR	\$2.25 CCWB
<input type="checkbox"/>	<input type="checkbox"/> Three-Way Calling	\$3.00 3WCR	\$3.50 3WCB
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Bronze	\$3.50 VMBRES	\$5.45 VMBBUS
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Silver	\$6.25 VMSRES	\$8.35 VMSBUS
<input type="checkbox"/>	<input type="checkbox"/> Voice Mail-Gold	\$8.75 VMGRES	\$12.95 VMGBUS
<input type="checkbox"/>	<input type="checkbox"/> Call Forwarding (*42)	\$1.50 CFR	\$2.50 CFB
<input type="checkbox"/>	<input type="checkbox"/> Call Forwarding Busy (*90)	\$1.75 CFBR	\$2.25 CFBB
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Forward (*63)	\$2.25 RSELCF	\$2.75 BSELCF
<input type="checkbox"/>	<input type="checkbox"/> Find Me	\$3.95 FIMESE	\$3.95 FIMESE
<input type="checkbox"/>	<input type="checkbox"/> Anonymous Call Rejection (*77)	\$3.25 ACRE JR	\$5.25 ACRE JB
<input type="checkbox"/>	<input type="checkbox"/> Automatic Recall (*69)	\$2.25 RAUREC	\$2.75 BAUREC
<input type="checkbox"/>	<input type="checkbox"/> Telemarketer Call Screening	\$2.95 TELESF	\$2.95 TELESF
<input type="checkbox"/>	<input type="checkbox"/> Auto Call Back (*66)	\$2.25 AUTC BR	\$2.75 AUTC BB
<input type="checkbox"/>	<input type="checkbox"/> Originating Call Management	\$3.00 CALMAR	\$3.00 CALMAB
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Acceptance (*64)	\$2.25 RSELCA	\$2.75 BSELCA
<input type="checkbox"/>	<input type="checkbox"/> Selective Call Rejection (*60)	\$2.25 RSELCR	\$2.75 BSELCR
<input type="checkbox"/>	<input type="checkbox"/> Teen Line	\$7.50 RT LINE	\$14.75 BTLINE
<input type="checkbox"/>	<input type="checkbox"/> Warm Line	\$3.50 RWL	\$5.50 BWL
<input type="checkbox"/>	<input type="checkbox"/> Toll Denial	\$3.25 TODEN 1	\$6.25 TODN B1
<input type="checkbox"/>	<input type="checkbox"/> Customer Call Trace (*57)	\$4.00 RCOCAT	\$4.00 BCOCAT

Chesnee Communications offers a PIC freeze to protect you from slamming and unauthorized changes in your long-distance carrier(s) of choice. If you have selected one carrier for in-region long-distance and another for out-of-region long-distance, you must request a freeze for each. Once a PIC freeze is imposed, your carrier cannot be changed without your specific approval. There is no charge for this service.

Do you want to place a PIC freeze on your long-distance carrier(s):

☐ Yes ☐ No

Carrier:

(intraLATA , in-region long-distance):

(interLATA , out-of-region/state-to-state long-distance):



Application for Long Distance

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

Long Distance Service

Do you wish to designate **Chesnee Long Distance** as your preferred interLATA (out-of-region) long-distance carrier? ☐ Yes ☐ No*

Do you wish to designate **Chesnee Long Distance** as your preferred intraLATA (in-region) long-distance carrier? ☐ Yes ☐ No*

Rates

All **Chesnee Long Distance** residential and business rates apply to both interLATA (out-of-region) calls and intraLATA (in-region) calls – anywhere in the U.S., any day, any time.

Chesnee Premium Plan

(residential, 14¢ per minute; business, 13¢ per minute):

- ☐ Residential
☐ Business

OR

Chesnee Enhanced Plan

(residential and business, \$4.95 per month, 8¢ per minute):

- ☐ Residential
☐ Business

OPTION

Personal 877 ReadyLine Service

Provides your own 877 number - no costly set-up or monthly fee, and without having to order an additional line. Connects to one pre-assigned destination, giving you one easy number to remember.

- ☐ Residential
☐ Business

If you do not wish to use **Chesnee Long Distance**, which carrier do you wish to designate:*

as your preferred interLATA (out-of-region) long-distance carrier? _____

as your preferred intraLATA (in-region) long-distance carrier? _____

*Note: It is the responsibility of customers who do not choose **Chesnee Long Distance** to contact their long-distance provider(s).

We Appreciate Your Business!



Application for Internet Service

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

Internet Service Requested:

☐ DSL ☐ Cable Modem

High-Speed Internet Plan Requested:

Residential: ☐ 1 MEG-\$29.95 ☐ 2 MEG-\$39.95 ☐ up to 6 MEG-\$59.95 ☐ 256K DSL Lifeline

Business: ☐ 2 MEG-\$69.95 ☐ up to 6 MEG-\$99.95

Internet Inside Wire Maintenance: \$5.95 / month ☐ Yes ☐ No

Service Information:

Service Address Telephone Number: _____ + _____

Mother's maiden name (for security purposes when you need support): _____

Note: For Toll-free tech support call 461-2200 or 1-888-375-1553 (toll-free available 24 hours, 7 days a week.)

System Requirements:

Operating System:

☐ Windows 8 ☐ Windows 7 ☐ Windows Vista ☐ Windows XP ☐ Other Windows: _____

☐ Mac: iOS _____

NOTE: You must have your own Ethernet card installed on your computer. Your computer must be completely set up and operating.

As a customer of Chesnee Communications, I agree that all requirements will have been met when a Chesnee technician arrives to install my high-speed Internet service. If all requirements have not been met when the technician arrives, I understand that I will be subject to an additional \$75.00 service charge.

Print Name: _____

Signature: _____

Date: _____ CSR: _____

Office Use Only: ___ Filters ___ Remote ___ GRP ___ MEM

User Name / E-mail Address and Password:

All plans include up to 5 e-mail addresses at no extra cost; users are responsible for setting up the additional 4 e-mails beyond the initial one. Additional e-mail addresses (over 5) are available at \$2.00 each/month.

User name must be at least six (6) characters and no more than twenty (20). Provide three user name choices (in case your choices are already in use). Note: This user name is for your first e-mail address only; you will set up additional e-mail addresses at a later time. Your e-mail address will be username@chesnet.net.

Provide three choices: _____ @chesnet.net

_____ @chesnet.net

_____ @chesnet.net

Provide a Password: Must be at least six (6) characters and no more than sixteen (16). Case sensitive: _____

NOTE: User names and passwords may contain only letters A-Z, digits 0-9, underscore (_), dash (-) or dot (.). They cannot contain spaces or begin or end with a dot, dash or underscore.

Incoming mail (Pop 3): mail.chesnet.net

Outgoing mail (SMTP): smtp.chesnet.net

IP Address: _____

USEC _____ Mac No _____

THIS PAGE MUST ACCOMPANY AN "APPLICATION FOR SERVICES" COVER PAGE.

Document Date: 03192015



Application for Television Service

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

Is your home or business wired for cable television? ☐ Yes ☐ No

INSTALLATION CHARGE

\$25.00

1st outlet wiring _____ No charge

Additional outlets @ \$7.50 _____

MONTHLY CHARGES

Basic – 15 channels, \$19.45/month _____

Expanded Basic (includes Basic Service Tier)
– 70 channels, \$57.95/month _____

Total Digital Package (includes Basic Service Tier
and Expanded Basic Channels) – 150+ channels,
\$73.95/month (*all tiers exclude premium channels*) _____

HD Equipment Charge - \$4.95 per month/per house _____

Converters _____ @ \$8.95 _____

DVRs _____ @ \$9.95 _____

Serial numbers _____

DTAs (up to 3 FREE); additional at \$2.00/mo. each _____

Remotes _____ @ no charge _____

Inside Protection Plan (\$1.25/month): ☐ Yes ☐ No _____

PREMIUM CHANNELS

☐ HBO/Digital Plex (\$14.95/month) _____

☐ Showtime/Digital Plex (\$14.95/month) _____

☐ Cinemax/Digital Plex (\$14.95/month) _____

☐ Stars/Encore Digital Plex (\$14.95/month) _____

Two (2) premiums (\$2 discount) _____

Three (3) premiums (\$3 discount) _____

Four (4) premiums (\$5 discount) _____

Other _____

Subtotal _____

TO BE COMPLETED BY OFFICE STAFF

Government Fees

FCC charge (0.06) _____

Franchise fee (5.25%) _____

Cherokee County sales tax (8%) _____

Spartanburg County sales tax (6%) _____

Chesnee City sales tax (6%) _____

Subtotal _____

Initial installation _____

Monthly charges _____

Total _____

Paid in advance _____

EQUIPMENT RESPONSIBILITY AGREEMENT

The undersigned acknowledges that the converter unit, and other property provided to the subscriber as a part of the cable TV service, shall remain the property of Chesnee Communications, Inc.

The undersigned also acknowledges that he or she totally assumes the risk of loss, theft, or damage to the converter unit, remote, and other property of Chesnee Communications, Inc.

The subscriber agrees to pay Chesnee Communications, Inc. the full replacement costs of \$350.00 for each lost, stolen, or damaged digital converter unit, and \$600.00 for each lost, stolen, or damaged digital video recorder (DVR) unit and \$100.00 for each lost, stolen, or damaged DTA box.

Account number: _____

Signature: _____

Date: _____

Important Notice: Converter units are programmed and controlled at Chesnee Communications, Inc. facilities. Tampering with a unit will be recognized by computerized equipment.

Converter Serial Number: _____

At the time of application for cable television service, Chesnee Communications collects a \$25.00 installation fee from all new subscribers. This does not apply toward the monthly charge. We also collect the first month's payment, because your first bill usually covers more than 30 days. Following your first bill, all subsequent bills are for the current month's service charge.

DATE: _____

ACCOUNT NUMBER: _____

CUSTOMER SERVICE REPRESENTATIVE:



Application for Bundled Services

Service Requested: ☐ Residential ☐ Business

Date of Application: _____

Bundles are a great way to save: all one price, all on one bill!

VOICE BUNDLE

☐ Residential: **\$39.95** ☐ Small Business (Coming Soon!)

Includes:

- ✓ Unlimited Local Calling
- ✓ Unlimited Long Distance Calling
- ✓ Caller ID
- ✓ Voice Mail

INTERNET BUNDLE

☐ Residential: **\$59.95** ☐ Small Business (Coming Soon!)

Includes:

- ✓ Unlimited Local Calling
- ✓ Unlimited Long Distance Calling
- ✓ Caller ID
- ✓ Voice Mail
- ✓ High Speed Internet Service – 1.0Mb

TELEVISION BUNDLE

☐ Residential: **\$89.95** ☐ Small Business (Coming Soon!)

Includes:

- ✓ Unlimited Local Calling
- ✓ Unlimited Long Distance Calling
- ✓ Caller ID
- ✓ Voice Mail
- ✓ Expanded Basic Television Service

HAVE-IT-ALL BUNDLE

☐ Residential: **\$109.95** ☐ Small Business (Coming Soon!)

Includes:

- ✓ Unlimited Local Calling
- ✓ Unlimited Long Distance Calling
- ✓ Caller ID
- ✓ Voice Mail
- ✓ High Speed Internet Service – 1.0Mb
- ✓ Expanded Basic Television Service

IMPORTANT INFORMATION ABOUT CHESNEE'S SERVICE BUNDLES

- Chesnee's Bundles require a Term Agreement, and early termination penalties may apply.
- Actual usage of all Chesnee services in Bundles are governed by the Terms and Conditions described in the Service Agreement.
- Listed rates for the Chesnee Bundles do not include all mandated federal and state regulatory fees and applicable federal, state, and local taxes and fees.
- Unlimited Local Calling service refers to Chesnee Communications' current local calling scope.
- Overage rate for Chesnee's nationwide calling plans is 12 cents per minute.
- Chesnee Communications reserves the right to accept or deny applications for Bundles.

ADDITIONAL INFORMATION:

From time to time, Chesnee Communications may offer Promotion Offers on Bundles. Promotional offers good on new accounts or upgrades only, and there is a limit of one Offer Redemption per household. As Term Agreements are required for all Bundles, penalties for early termination may include repayment of promotional incentives. Bundle offers include standard installation; non-standard installation is available for additional cost. Customers who have accepted a promotional offer from Chesnee Communications within the past six months are not eligible for current incentives. Service is not available in all areas. Speeds may vary. Credit check required. Limited time offer. Additional restrictions may apply.

**Add any Calling Feature to any Bundle
for \$1.00 EACH – as many as you want!**